


JOB DESCRIPTION							
<b>BASIC INFORMATION</b>							
<b>Position Name</b>	Laboratory Technician						
<b>Function</b>	Water/Wastewater	<b>Job Code</b>					
<b>Department</b>	Utilities Operations						
<b>Section</b>	Water Quality Management	<b>Location</b>	Duqm				
<b>Reporting To (Functional Title)</b>	Senior Utilities Operations						
<b>Number of Direct Reports</b>	N/A						
							
				<b>ROLE PURPOSE</b>			
				To support water and wastewater quality management and operations in Duqm by collecting and testing samples, and monitoring, reporting, and maintaining records in order to ensure compliance to Omani potable water standards and safety requirements.			
				<b>ACCOUNTABILITIES AND RESPONSIBILITIES</b>			
				<b>1. Quality Control</b>			
				Test and monitor potable water as per Omani potable water standards and safety for customers. Perform a variety of technical duties such as inspecting, sampling from different places in Duqm, monitoring, and testing both groundwater and surface water sources.			
				<b>2. Quality Reporting &amp; Monitoring</b>			
				Routinely monitor and report compliance as per Omani potable water standards. Monitor and report chemicals requirement, inventory, and consumption for the potable water to ensure stock availability. Support wastewater quality management, reporting, and monitoring as per company standards.			
<b>3. Quality Standards</b>							
Collect water samples throughout the distribution system and at the production and storage facilities, conduct field testing, and take samples to be delivered to the laboratory for testing. Check that the potable water delivered to customers is in full compliance to the Oman standards for potable water and meets customers' expectations.							
<b>4. Maintenance</b>							
Support Line Manager in performing preventative, predictive, and corrective maintenance to various unit process equipment used at the water reclamation facility, including visual inspections of equipment, reading gauges, and calibrating in line sensors, test equipment, lab analysis, instrument calibration and repair.							
<b>5. Records</b>							
Record and maintain results of field tests and external laboratory testing analysis in accordance with established procedures and include them in regular monthly reports.							
<b>6. Policies &amp; Procedures</b>							
Comply with the implementation of departmental policies and procedures, to ensure that all relevant procedural and legal requirements are fulfilled.							
<b>7. Health, Safety &amp; Quality</b>							
Comply with all relevant health, safety, and quality requirements, in order to guarantee employee safety and legislative compliance.							
<b>8. Continuous Improvement</b>							
Contribute to the identification of opportunities for continuous improvement of systems, processes and practices taking into account 'leading best practices', improvement of business processes, cost reduction and productivity improvement.							
<b>COMMUNICATION CHANNELS</b>							
<b>Internal</b>		<b>External</b>					
<ul style="list-style-type: none"> <li>▪ Utilities Operations team</li> <li>▪ Customer service team</li> <li>▪ Project team</li> </ul>		<ul style="list-style-type: none"> <li>▪ Suppliers</li> <li>▪ O&amp;M contractor</li> <li>▪ Customers</li> </ul>					
<b>ROLE REQUIREMENTS</b>							
<b>Educational &amp; Professional Qualifications and Experience</b>							

**Minimum Qualifications:**

- Higher diploma in Chemistry (Chemist)
- Proficiency in English & Arabic is a must
- GPA average of at least 3
- Omani Nationality

**Minimum Experience:**

- N/A

**Skills and Competencies**

- **Generic Skills:** Communication skills, Microsoft tools (Excel, PowerPoint, Visio, Word)
- **Job Specific Skills:** Customer orientation, Detail-oriented, Interpersonal skills, Adaptability, Proactiveness, Results/Target oriented, Lab Information Management System (LIMS) knowledge, Ability to understand Lab Reports,
- **Behavioural Competencies:** People Centricity & Collaboration, Integrity & Professionalism, Agility & Innovation

**Disclaimer:** The content of this job description is aimed to illustrate a general description of the respective job and is not to be construed as entirely comprehensive.